

W-03443A .11-0040

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORMInvestigator: Sheila StoellerPhone: 602-542-4143Fax:Priority: Respond Within Five DaysOpinion      No. 2011 - 93879Date: 3/15/2011Complaint Description:      08A Rate Case Items - Opposed  
N/A Not ApplicableComplaint By:      First: Miner      Last: ClaudiaAccount Name: Miner ClaudiaHome: (000) 000-0000Street: 833 Talia PlaceWork: (000) 000-0000City: Chino ValleyCBR:State: AZ      Zip: 86323Is:Utility Company: Appaloosa Water CompanyDivision: WaterContact Name: Joe CordovanaContact Phone: (928) 237-6128Nature of Complaint:

3/15 -- following also filed as inquiry in file #93877:

I am writing this letter as an 8 year customer of Appaloosa Water Company. As you know, mr. Joe Cordavana owns the water company. Attached is a flyer we reveived with our February water bill. I feel this is inappropriate to put in our utility bill. This flyer is purely slander to our Town Council. I fully support our Town Council. I also feel some action should be taken so we never receive anything like this again in our utility bills. Whoever gave this to Mr. Cordavana should have mailed it themselves to the citizens of Chino Valley.

As for Appaloosa Water Company wanting a 100% increase in water rates; didn't we go through this in August 2009? Surely it is too soon to ask again for a rate increase.

It also seems to me that his reasons are lame. Repairing a new system, landscaping (he owns a nursery) etc. should be the owner's sole responsibility. Asking for 100% increase is ridiculous. No company ever asks for this much of an increase. In our current economic times this seems excessive.

Sincerely  
Claudia Miner  
\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

Docketing this opinion in Docket W-03443A-11-0040  
\*End of Comments\*

Arizona Corporation Commission

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MAR 16 2011

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